

JOHN A SMITH*
123 MAIN ST
ANYTOWN NY 55555-0000



Account Number 97938124

Rate: RESIDENTIAL

Next Reading Date On or About 12/17/2021

CURRENT BILLING INFORMATION

IN 30 DAYS YOU USED:

THIS READING	11/17/21	9847	ACTUAL
LAST READING	10/18/21	9872	ACTUAL
		75	CCF

CUSTOMER CHARGE	10.00
BASIC SERVICE CHARGE	0.00
	20.56
GAS COST RATE	36.14
COUNTY TAX	2.02
WAYRLEY GROSS RECEIPTS TAX	0.67
GROSS RECEIPTS TAX	0.61
CURRENT CHARGES	70.00

Rate schedules, an explanation of how to verify the accuracy of the bill, and an explanation of the gas cost rate are available upon request from Valley Energy's office and on the website at www.valley-energy.com

Retain this portion for your records. See back of this bill for more information and explanations of codes.

Please detach and return this portion with your payment. If paying by check, please write account number on check.

Please indicate address changes on back of this form.

TO PAY OVER THE PHONE BY CHECK OR CREDIT CARD PLEASE CALL 833-356-8347. A CONVENIENCE FEE OF \$3.95 WILL BE APPLIED.

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Account Number	97938124
Amount Due 12/07/2021	51.00

EFFECTIVE NOVEMBER 1, 2021 THE GAS COST RATE INCREASED FROM 0.34856 TO 0.41748. THIS IS AN INCREASE OF 0.06892 PER CCF AND IS INCLUDED IN THIS BILL.

Service Address: 123 MAIN ST
ANYTOWN NY 55555

For billing inquiries, please call 570-868-9684 or 800-968-4427 (Towanda Area)

Due Date 12/07/2021

Please register any question or complaint prior to the Due Date.

SUMMARY

PREVIOUS BALANCE	-60.77
PAYMENTS RECEIVED	-33.00
BALANCE AT BILLING	-93.77
CURRENT CHARGES	70.00
PRESENT BALANCE DUE	-23.77

BUDGET PLAN INFORMATION

MONTHLY BUDGET AMOUNT	51.00
BUDGET-AMOUNT-DUE	51.00

Account Number	97938124 NY
Amount Due 12/07/2021	51.00

Pay by 12/07/2021 to avoid a 1.25% late payment charge.

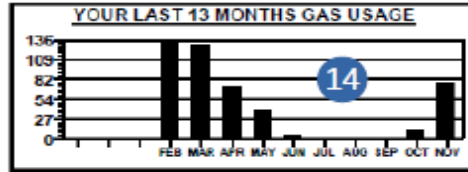
VALLEY ENERGY
PO BOX 340
SAYRE PA 18840-0340



HOW TO READ YOUR BILL

- ACCOUNT NUMBER** – This is your account number with Valley Energy. Please mark all correspondence and payments with this number to ensure your account is properly identified.
- AMOUNT DUE** – This is the amount you owe on this bill.
- MESSAGES** – These messages contain information regarding conservation, safety and other important announcements.
- MAILING ADDRESS** – This is the mailing address where we'll send your statement each month. Please help us keep this information current by updating your address whenever it changes.
- SERVICE ADDRESS** – The service address is the location where your gas service is provided.
- DUE DATE** - Although your monthly bill is due and payable upon presentation, it becomes past due if not paid by the "Due Date" on your bill. A late charge may be added to the bill if payment is not received before the next bill is rendered.
- RATE SCHEDULE** - The rate schedule represents the gas rate used to calculate your account. You can view Rates & Tariffs on valley-energy.com.
- CURRENT BILLING** – Valley Energy bills customers on a volumetric basis, which is the volume of gas delivered. The current reading minus the previous reading, equals the number of total CCF's used in the current billing period.
- CHARGES** - This includes charges to your account such as: Customer Charge; Basic Service Charge; Gas Cost Rate Charge and taxes.
- BILL SUMMARY** - This section will show your total amount due. This includes: the previous balance; payment(s) made toward that balance; any unpaid balance forward from the prior month's bill; your current month's bill amount; and your current balance.
- BUDGET** - If you are enrolled in Budget Billing, your Budget Billing summary displays your current month's installment and amount due.
- PAY OVER THE PHONE** – The number to pay by debit or credit card.
- PAYMENT STUB** – If you are mailing your payment, detach this portion and send with your check.

GENERAL INFORMATION



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UNDERSTANDING YOUR BILL

- BASIC SERVICE CHARGE** Includes maintenance of gas lines and meters, and other costs such as meter reading and billing. This charge will be billed to you whether or not you use any gas service and may also include a certain minimum usage level.
- BUDGET BILLING** it is the spreading of your gas charges in equal monthly amounts over a period of 12 months. This budget is set up to ease your way through seasonal differences in your monthly gas bills and is reviewed quarterly.
- CCF** equals one hundred cubic feet of gas. This is a measure of gas usage. One ccf is the amount of gas that will heat approximately 160 gallons of your tap water to 130 F, the average hot water temperature
- ESTIMATED READING** an estimated reading is arrived at by using previous months actual readings, when an actual reading can not be taken. It is noted as an estimated reading on the front of the bill.
- GAS ADJUSTMENT CHARGE** a charge that reflects the monthly charges (up or down) in the company's actual cost to purchase gas.
- METER MULTIPLIER** due to meter design, some meters may record only a part of actual use. A multiplier is used to convert readings from those types of meters to total use. For meters that do record total use, the meter multiplier is 1.
- TEMPORARY STATE ASSESSMENT SURCHARGE** Recovery of an additional State Assessment charge imposed on utilities and payable to the State of New York which is not included in the basic service charge.
- IMPORTANT PHONE NUMBERS** To report a Gas Leak (24 hours)

Valley area	16	(570)888-9664
Towanda area		1-800-998-4427

- 14. MONTHLY USAGE GRAPH** - This section displays your gas usage over the past 13 months. It's measured by CCF's used each month.
- 15. DEFINITIONS** – Definitions of important billing terminology that is used to calculate and prepare your bill.
- 16. PHONE NUMBERS** – Important phone numbers to report gas emergencies 24/7.
- 17. CONTACT INFORMATION UPDATE** - Permanent or temporary changes to your mailing address, email or phone number changes can be completed here.

PLEASE MAKE CHECKS PAYABLE TO: **VALLEY ENERGY**

PLEASE MAIL BILLS TO:
P. O. Box 340
Sayre, PA 16840

Billing Address Change

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Service Address Change
