

ABOUT DEPOSITS

The prompt payment of gas bills helps Valley Energy keep down the cost of providing service to all our customers. That is why the utility commissions of both Pennsylvania and New York allow us to bill a deposit to existing customers who do not make timely payments of their bills.

We will bill a deposit after:

- Two consecutive late payments
- Three late payments within 12 months
- An overdue bill reaches 60 days

Deposits are billed at twice the customer's average monthly usage. For example, an account with an average monthly usage of \$50.00 will be billed a deposit of \$100.00.

Deposits are held for one year and earn interest. Customers who are billed a deposit and make on-time payments during this period will have their deposit returned with interest, or will see the deposit and interest applied to their account balance.

Customers who qualify to have a deposit billed to their account have 20 days to make payment, or to enter a payment agreement, before the deposit appears on their gas bill. Both Pennsylvania and New York allow us to terminate service for nonpayment of a deposit.

We would like to thank all of our customers who pay their gas bills promptly each month.

With questions please call

570-888-9664

Sayre area

1-800-998-4427

Towanda area



VALLEY ENERGY

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